



# Ollie's Trust

## Nursery, Breakfast & After School Club

C/o Goosnargh Oliverson's CE Primary School, Goosnargh Lane, Goosnargh, Preston PR3 2BN

Telephone 01772 866415 between 7:45am and 6:00pm

website : [www.olliestrust.co.uk](http://www.olliestrust.co.uk)

### Safeguarding Children

#### Uncollected child

#### Policy statement

In the event that a child is not collected by an authorised adult at the end of a session/day, Ollie's put into practice agreed procedures. These ensure the child is cared for safely by an experienced and qualified practitioner who is known to the child. We will ensure that the child receives a high standard of care in order to cause as little distress as possible.

We inform parents/carers of our procedures once a registration form has been completed so that, if they are unavoidably delayed, they will be reassured that their children will be properly cared for.

#### Procedures

- Parents of children starting at the setting are asked to provide the following specific information which is recorded on our Registration Form:
  - Home address and telephone number - if the parents do not have a telephone, an alternative number must be given, perhaps a neighbour or close relative.
  - Place of work, address and telephone number (if applicable).
  - Mobile telephone number (if applicable).
  - Names, addresses, telephone numbers and signatures of three adults who in an emergency are authorised by the parents to collect their child from the setting, for example a child-minder or grandparent.

Ofsted Registration No: 309872  
Preschool Learning Alliance Member: 104284

- Who has parental responsibility for the child.
  - Information about any person who does not have legal access to the child.
- On occasions when parents are aware that they will not be at home or in their usual place of work, they inform us in writing of how they can be contacted.
  - On occasions when parents, or the persons normally authorised to collect the child, are not able to collect the child, they provide us with written details of the name, address and telephone number of the person who will be collecting their child. We agree with parents how to verify the identity of the person who is to collect their child through a password system.
  - Parents are informed that if they are not able to collect the child as planned, they must inform us so that we can begin to take back-up measures. We provide parents with our contact telephone number.
  - We inform parents that we apply our child protection procedures in the event that their children are not collected from the setting by an authorised adult within one hour after the setting has closed and the staff can no longer supervise the child on our premises.
  - If a child is not collected at the end of the session/day, we follow the following procedures:
    - The child's diary, signing in/out sheet or the settings planning diary and whiteboard is checked for any information about changes to the normal collection routines.
    - If no information is available, parents/carers are contacted at home or at work.
    - If this is unsuccessful, the adults who are authorised by the parents to collect their child - and whose telephone numbers are recorded on the Registration Form - are contacted.
    - All reasonable attempts are made to contact the parents or nominated carers.
    - The child does not leave the premises with anyone other than those named on the Registration Form or in their file.
    - If no-one collects the child after one hour and there is no-one who can be contacted to collect the child, we apply the procedures for uncollected children.
    - We contact the local authority children's social care team:

Local social care team

Mon – Fri 8.00am – 8.00pm

Telephone number

**01772 221609**

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Emergency care team

Telephone number

**0845 602 1043**

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- The child stays at the setting in the care of two fully-vetted workers until the child is safely collected either by the parents or by a social care worker.
- Social Care will aim to find the parent or relative. If they are unable to do so, the child will become looked after by the local authority.
- Under no circumstances do staff go to look for the parent, nor do they take the child home with them.
- A full written report of the incident is recorded in the child's file.
- Depending on circumstances, we reserve the right to charge parents for the additional hours worked by our staff.
- Ofsted may be informed:
 

OFSTED	Telephone number
Registration number 309872	0300 123 1231

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### **Legal Framework**

Working Together to Safeguard Children  
 Childcare Act 2006

### **Other useful Pre-school Learning Alliance publications**

- Safeguarding Children (2013)
- Date Policy was written and agreed by all staff:
- Signed :
- Position :